

MAYLANDS HEALTHCARE

300 UPPER RAINHAM ROAD, HORNCHURCH, ESSEX, RM12 4EQ

MR G IRVINE
SENIOR CORONER
EAST LONDON
Walthamstow Coroner's Court
Queens Road
Walthamstow
E17 8QP

20th January 2026

Dear HM Senior Coroner, Mr Graham Irvine

In response to the Regulation 28 attached to your email dated 18th December 2025, please find our response below.

The MATTERS OF CONCERN are as follows:

1. As a patient with Sickle Cell Disease, Urielle was prescribed prophylactic penicillin to mitigate the risk of her developing fatal symptoms arising from typical respiratory infections. Urielle's mother chose not to collect those prescriptions and administer penicillin to Urielle. Urielle's specialist doctors believed that her GP was monitoring the prescription and dispensation of the penicillin, whilst Urielle's GP was misled by Urielle's mother that the hospital were dispensing the medication directly. The breakdown of communication means that Urielle was left unprotected from opportunist infection which caused this avoidable death.

- Maylands Healthcare undertook an audit in early 2024 of all patients at our Practice with a diagnosis of Sickle Cell Disease. It was identified that we had 5 patients with Sickle Cell Disease out of our total list size of 14000 patients. ***Completed and Continuing on an annual basis.***
- Having identified these patients from the Audit, all patients with Sickle Cell Disease are proactively contacted by the practice for a medication review. This includes reviewing Penicillin V prescribing and compliance as a key factor. ***Completed and Continuing on an annual basis.***
- If there are any concerns regarding who is taking responsibility for prescribing and dispensing Penicillin V prophylaxis, the practice will directly liaise with the patient's secondary or

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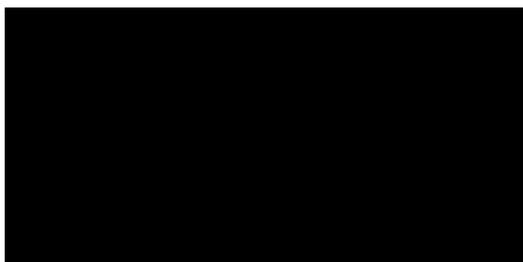
tertiary care specialist to clarify matters. This has already been undertaken for one patient in late 2024. *Completed and Continuing on an annual basis.*

- All patients with Sickle Cell Disease have had their medications changed to electronic repeat dispensing. This ensures patients can access regular, ongoing supplies of their Penicillin antibiotics from their pharmacy without needing a new prescription from their GP each time. We have also liaised with our on-site pharmacist to ensure that any uncollected prescriptions for Sickle Cell Disease patients are actively communicated back to us at the practice to identify concerns early. *Completed and Continuing.*
- The practice completed an SEA regarding Urielle's case, and shared all the learning points with staff at the Practice.

2. In the weeks prior to her death Urielle's mother presented her daughter to three separate GPs about a respiratory infection. On each of these three attendances the attending clinician was ignorant of Urielle's Sickle Cell diagnosis. The reasons for these lapses were, firstly Urielle's mother did not inform the doctor of the fact and, second, that the doctors did not adequately read the clinical records available to them.

- We have added clear alerts and warnings in each clinical record. This ensures that their diagnosis of Sickle Cell Disease is visible to all staff as a pop-up box, and does not rely solely on the problem list being reviewed. *Completed.*
- All clinical staff have undertaken their mandatory Sepsis training, with an understanding of the serious risk of infections in Sickle Cell Disease patients. *Completed*
- The findings and details of the significant event analysis have been shared with all staff to foster learning across the Practice. The significant event analysis has also been shared with the Coroner.

Yours sincerely



Partners Maylands Healthcare