

6th February 2026

FOA Mr Ian Potter
Area Coroner
Kent and Medway Coroners' Service
Oakwood House
Oakwood Park
Maidstone
Kent
ME16 8AE

[REDACTED]

Re: Touching on the death of Stephen Paul Page - Regulation 28 [REDACTED]

Dear Sir

We write in response to the 'Regulation 28 Report to Prevent Future Deaths' dated 18 December 2025, received on 28 January 2026.

MAPP manage the building on behalf of our client and therefore we are responding on behalf of the centre manager ([REDACTED]) whom you also address the Report to.

The matters identified in the Report have been considered. In response we can confirm that action has been taken in respect of:

- An audible alarm system linked to on-site security arrangements in the relevant area.
- Instruction to enhance the physical perimeter safety measures (completion of all physical measures will be April) 2026.
- » Action has been taken to arrange for suicide prevention awareness training to be delivered on site by an external provider.

These matters are being addressed through established management and governance processes.

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Company reg number. 03602713



MAPP

We thank you for your correspondence in this matter and our thoughts are with the family during this difficult time.

Yours faithfully



Chief Executive Officer

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