



HM Prison &
Probation Service

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HM Prison and Probation Service
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Bernard Richmond
Assistant Coroner for Inner West
London
Inner West London Coroner's Court
33 Tachbrook Street
London
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[REDACTED]
10 April 2026

Dear Mr Richmond,

REGULATION 28 REPORT TO PREVENT FUTURE DEATHS: MR RAJWINDER SINGH

Thank you for your Regulation 28 report of 19 February 2026 following the inquest into the death of Rajwinder Singh at HMP Wandsworth on 25 June 2023. I am providing the response on behalf of His Majesty's Prison and Probation Service (HMPPS).

I know that you will share a copy of this response with Mr Singh's family, and I would first like to express my condolences for their loss. Every death in custody is a tragedy and the safety of those in our care is my absolute priority.

You have raised concerns regarding provision of Assessment, Care in Custody and Teamwork (ACCT) training for staff at HMP Wandsworth.

Whilst HMPPS does not mandate how staff awareness and confidence in delivering ACCT should be maintained, HMP Wandsworth has appointed three dedicated safety floorwalker officers to strengthen oversight of ACCT processes and enhance support for individuals at risk of self-harm or suicide. Their role includes providing direct coaching to ACCT assessors and delivering targeted refresher training to staff to build confidence in key aspects of the process, including identifying risks, triggers and protective factors.

I am aware that this PFD has also been addressed to the Director of Offender Healthcare Operations at Oxleas, who will be able to comment on what is offered to staff during their induction. However, HMP Wandsworth will also extend the aforementioned support to

non-operational colleagues, such as Oxleas staff, to ensure everyone who has contact with prisoners understands their responsibilities towards those at risk of self-harm or suicide.

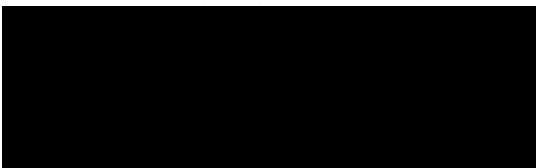
Alongside this, HMP Wandsworth is part of the pilot group for the Enable programme, which is designed to transform how we train, support, and lead our prison workforce. The programme aims to create a safer, more supportive environment where staff feel confident in their skills and empowered to make a meaningful difference to prisoners' lives. As part of Enable, all officers in their first two years of service will receive ACCT-focused training sessions, ensuring a large cohort of Wandsworth staff benefit from enhanced learning and support.

At a higher level, those responsible for ACCT case co-ordination are required to complete the ACCT case review team training module. This mandatory training ensures that co-ordinators are equipped to participate effectively in multi-disciplinary case reviews, including with healthcare partners, so that a prisoner's risks can be assessed and managed in a holistic manner. This module is delivered to staff at band 4 and above as they are responsible for undertaking the formal risk assessment within the ACCT process. Refresher training on case reviews is also available to staff where required.

Alongside this formal module, case co-ordinators also have access to the risk awareness upskilling package. This resource supports staff in identifying an individual's risks, triggers, and protective factors by utilising the information available within the ACCT document. This additional upskilling is intended to strengthen decision-making and reinforce the requirement for accurate risk identification.

Thank you again for bringing your concerns to my attention. I trust that this response provides assurance that action is being taken to address this matter.

Yours sincerely,

A large black rectangular redaction box covering the signature of the Interim Director General of Operations.

Interim Director General of Operations