



Moss Cottage Nursing Home, 34 Manchester Road, Ashton-under-Lyne,  
OL7 0BZ  
Tel: 0161 343 2557

Coroners Court  
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Stockport  
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27<sup>th</sup> March 2026

Dear Mr Morris,

### **Inquest touching the death of Mr Patrick James Griffin**

Thank you for your Regulation 28 report of 24<sup>th</sup> February 2026, following the inquest into the death of Mr Griffin. This letter sets out the response to your concerns that unless action is taken, there is a risk that future deaths will occur.

I anticipate that a copy of this letter will be shared with Mr Griffin's family and would like to take this opportunity to express my sincere condolences for their loss.

### **Coroner's Matters of Concern**

"Mr Griffin lived with advanced dementia and moved into Moss Cottage on a temporary basis on 18 July 2025 to afford his wife and main carer a period of respite. I am concerned that, despite it being recognised that Mr Griffin needed support with dietary and fluid intake, and full assistance with hygiene and personal care, when admitted to hospital on 6 August 2025, he was noted:

- 1) To be dehydrated; and
- 2) Not to have opened his bowels for 7 days."

### **Response**

I confirm that as an organisation we have thoroughly investigated your concerns and reflected seriously upon the contents of your report, the evidence heard, and the findings made at the inquest held before you on the 30 January 2026. I can also confirm that our investigations and remedial actions commenced earlier following the identification of concerns and actions to be taken, as part of agreed lessons learned outcomes, with the approval of the Tameside Safeguarding Team in August and September 2025.

Consequently, we have incorporated the following actions and discussed across the wider organisation as part of our approach to continuous quality improvement and lessons learned following a full audit of the service by the senior management team and a thorough investigation.



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## **Actions taken**

The leadership team at Moss Cottage were placed on a performance plan and provided with additional training and mentoring to strengthen their skillset and address the issues identified. All Care Staff and Nurses have been allocated and completed the following training:

- Communication, documentation and reporting
- Nutrition
- Malnutrition and dehydration

All Care Staff and Nurses have received the following policies and procedures via a reading list on the quality compliance software programme that is in use:

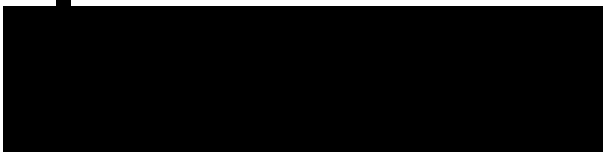
- Record Keeping
- Duty of Care
- Nutrition and Hydration
- Bladder and Bowel Care
- Care Communication
- Patient Centred Care and Support
- Nurse Accountability and Delegation (Nurses)
- Leadership and Management (Nurses)

The daily handover has been reviewed, and we have added additional sections, which include dietary intake, fluid consumption and elimination, to aide early intervention.

Additionally, a new Management Team is now in place at Moss Cottage, and the Manager is spot checking and auditing that documentation is robust throughout the week and the Senior Governance Manager is auditing monthly. Fluid balance charts and bowel activity have been added to the Managers daily walk round.

Thank you again for bringing these concerns to my attention. I hope that this response offers you assurance that we have made and continue to make improvements to mitigate risk for all residents residing at Moss Cottage.

Sincerely yours,



Managing Director