



Derby City Council

**HM ASSISTANT CORONER SABYTA
KAUSHAL**



Date: 23.04.2026

Dear Madam

Re: Response Regulation 28: REPORT TO PREVENT FUTURE DEATHS

This is Derby City Council and Derbyshire County Council's response to your report made under paragraph 7, Schedule 5, of the Coroners and Justice Act 2009 and Regulations 28 and 29 of the Coroners (Investigations) Regulations 2013, dated 25 February 2026, following the death of Emma Irene Turner on 29 January 2023.

On behalf of Derby City Council and Derbyshire County Council, we wish to express our sincere condolences to Miss Turner's family and to acknowledge the issues highlighted in your Regulation 28 report.

Across Derby and Derbyshire there is a joined-up, partnership approach to safeguarding adults, underpinned by a joint Safeguarding Adults Policy which operates across both the Derby Safeguarding Adults Board and the Derbyshire Safeguarding Adults Board areas. As part of this partnership approach, a single Safeguarding Adults Referral Form has been developed and implemented for use across Derby City and Derbyshire County. This form is available online for members of the public, all partner agencies and providers, including GP practices, to use when making safeguarding referrals.

Guidance to support people with understanding safeguarding and making referrals, is available on both Derby Safeguarding Adult Board and Derbyshire Safeguarding Adult Board websites, and links to this guidance will be further embedded within the digital referral forms. It is also clear within the joint policy and procedures that referrals should be

made by telephone in the first instance, as this enables a timely and robust response to the concerns being raised.

The Safeguarding Adults Referral Form is a single document, used to refer all types of abuse and neglect for any adult with care and support needs who may be at risk of, or experiencing, abuse or neglect, and who is unable to protect themselves because of those care and support needs. Because it is used by a wide range of referrers (for example, health professionals, care providers, police, community mental health teams, voluntary and community sector organisations, and members of the public), the form must be sufficiently flexible to:

- cover all types of abuse and neglect
- be applicable to all adults with care and support needs
- enable professionals and the public to provide the key information required by the local authority to commence safeguarding adults enquiries in a timely and proportionate way.

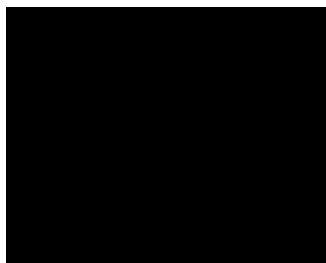
We recognise the concerns raised that some sections of the current template are less directly relevant to GPs and that this may increase the risk of key clinical or contextual information not being clearly set out and potentially delay the safeguarding team's response. In recognition of this, Derby City Council and Derbyshire County Council have worked in partnership to collate feedback from partner agencies, including GPs, specifically on the structure, content and usability of the Safeguarding Adults Referral Form.

Using this feedback, we are co-producing a revised Safeguarding Adults Referral Form with partners. The aim is to make the form more streamlined and effective for all referrers, while maintaining the flexibility needed for use across different agencies and settings. The revisions will seek to:

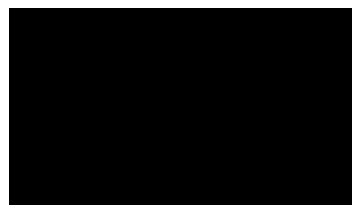
- clarify and prioritise the information most critical for timely safeguarding decision-making
- ensure that questions are proportionate and as relevant as possible to the wide range of referrers, including GPs
- reduce unnecessary duplication and complexity for practitioners.

This work is underway and is being taken forward as a joint piece of work across Derby and Derbyshire. The revised Safeguarding Adults Referral Form, reflecting this co-produced approach, will be completed and implemented by the end of July 2026.

Yours faithfully



Director of Adult Social Care Services
People's Directorate
Derby City Council
The Council House
Corporation Street
Derby
DE1 2FS



Director of Adult Social Care & Health
Derbyshire County Council
County Hall
Matlock
Derbyshire
DE4 3AG