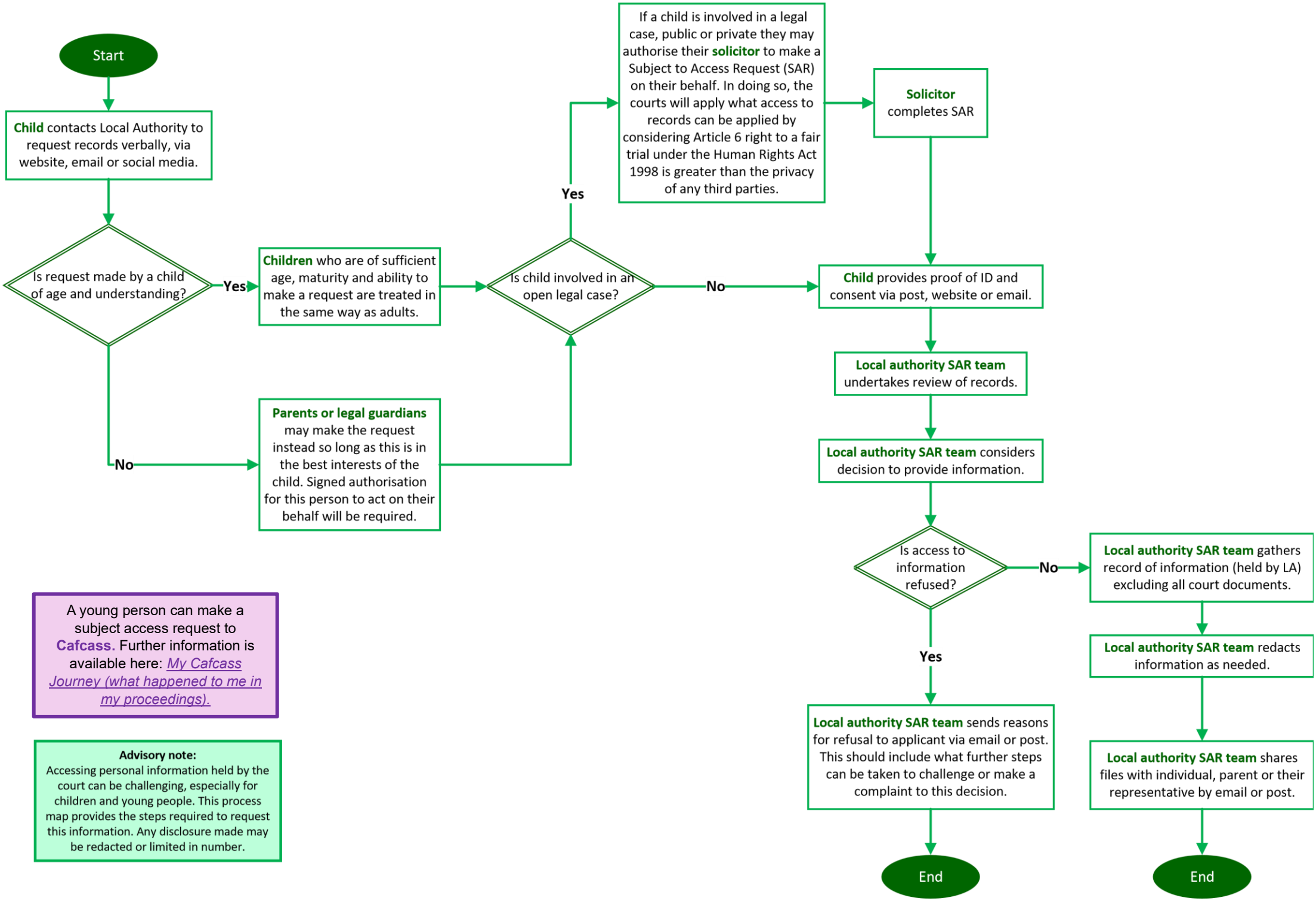Young person access to records: Public law process map