



[REDACTED]
Old Mill Surgery, Marlborough Road,
Nuneaton, Warwickshire, CV11 5PQ
[REDACTED]

14th April 2026

FAO Linda Lee

Acting Area Coroner for Coventry & Warwickshire

Private & Confidential

Investigation into the death of Ethan Michael Hanson who died on 26th April 2025

Subject: Response to Inquest Report – Actions Taken

Thank you for your inquest report.

I can confirm that an ambulance was in the process of being arranged to transfer Ethan to hospital. However, due to the anticipated delay, Ethan's mother chose to take him to George Eliot Hospital, as it is located approximately four minutes from the Practice. Her decision was made to avoid any further delay in his assessment within the Emergency Department.

At the time of the incident, the Practice was not aware of the specific paediatric referral pathways at the hospital, as this information had not been formally communicated to us.

Following this event, we have implemented a new protocol within our EMIS clinical system and also laminated the protocol and displayed in all clinical rooms. This protocol prompts all clinicians, at the point of referral, to:

- Confirm the appropriate referral pathway
- Select the correct hospital for paediatric services
- Access and use relevant contact numbers to notify the receiving team in advance
- Complete the necessary referral documentation to accompany the patient
- Arrange ambulance transfer where clinically appropriate

This protocol is now available to all clinicians, including locum doctors and GP registrars in training and forms part of their induction, with the aim of strengthening our referral processes and reducing the risk of similar incidents occurring in the future.

Yours sincerely

[REDACTED]

Senior Partner