



[REDACTED]

Patricia Morgan  
Area Coroner, South Wales Central  
The Old Courthouse  
Courthouse Street  
Pontypridd  
CF37 1JW

[REDACTED]

1 July 2026

Dear Patricia

I was sorry to read about the circumstances which led to Mrs Townsend's death and would like to take this opportunity to offer my condolences to her family and friends.

I was concerned to read about the issues highlighted in your Regulation 28 Report. I expect health boards in Wales to deliver high quality care and to put in place robust arrangements for inter-hospital transfer.

I note that both health boards named in your report have now responded. These responses outline the steps each organisation has taken to improve understanding among the clinical teams about the delivering this pathway of care. Both health boards have also reported what action they have taken to improve referral and transfer arrangements between their organisations.

As a result, the NHS in Wales has undertaken appropriate and proportionate action in response to your report findings and I hope this resolves your concern. My officials will also ensure the lessons relating to this case are shared with other health boards to inform their pathway arrangements.

Yours sincerely,

[REDACTED]

Gweinidog Cabinet dros Iechyd a Gofal  
Cabinet Minister for Health and Care

Welsh Government Offices, Cathays Park,  
Cardiff. CF10 3NQ  
Swyddfeydd Llywodraeth Cymru, Parc Cathays,  
Caerdydd. CF10 3NQ

Canolfan Cyswllt Cyntaf / First Point of Contact Centre:  
0300 0604400

[Gohebiaeth.Mabon.apGwynfor@llyw.cymru](mailto:Gohebiaeth.Mabon.apGwynfor@llyw.cymru)  
[Correspondence.Mabon.apGwynfor@gov.wales](mailto:Correspondence.Mabon.apGwynfor@gov.wales)

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn yr iaith honno ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.