

HM Coroner for Suffolk
Mr. Darren Stewart OBE
Beacon House,
Whitehouse Road,
Ipswich,
Suffolk.
IP1 5PB

Date: 14/08/2026

Dear Mr Stewart

Subject: Response to Prevention of Future Death Report Concerning **Miss Saffron Hannabel Wednesday Cole-Nottage**

I am the Strategic Lead for the National Joint Emergency Services Interoperability Principles (JESIP) Team. The team is a Home Office funded multi-agency team consisting of 2 Police Officers and Staff, 2 Firefighters and 2 Paramedics plus support staff. The team is currently hosted by Hertfordshire Constabulary.

The team's activities are overseen by both The Home Office as part of the work of the Homeland Security Group and sits under the Protect and Prepare Pillars of the UK Counter Terrorism Strategy known as CONTEST.

The JESIP Interoperability Board is the route of governance which is chaired by Chief Constable [REDACTED] and consists of multi-agency senior representatives from the emergency services, government and other relevant organisations.

JESIP is a methodology that has been used in practice by the Emergency Services for the last 15 years and is based in Doctrine that has evolved as a result of reviews of a range of events and incidents which have been studied through academia, response evaluation and public inquiries.

The doctrine also informs professional practice and is seen as a cornerstone for successful multi-agency responses at all phases of an incident, or event, irrespective of whether it is pre-planned or spontaneous.

The methodology is recognised as being scalable, Communications material and training products do challenge the traditional view of JESIP only being used to resolve a major incident and very much promotes use of JESIP in smaller scale emergency responses.

The doctrine is currently on version 3.1, and a national review group is currently sitting to review evidence and produce version 4.0 in the spring of 2027.

[REDACTED]

The JESIP team also maintains the Joint Organisational Learning system (JOL), this is a platform where responders can submit evidence from incidents where there is multi-agency learning. This evidence is then processed and may be published as items of notable practice for services to consider and in some instances, where the learning is



deemed of such significance an Action note will be transmitted to all emergency services for their implementation with a timeframe.

Matter of concern raised in Regulation 28 Report:

Evidence of interoperability working in relation to the use of ETHANE message format and the application of JESIP for single casualty incidents involving a multi-agency response, indicated that insufficient or no consideration (with the exception of the Fire Service) was given to apply JESIP in such circumstances.

Actions Taken by the National JESIP Team:

1. The launch of the revised JESIP Interoperability Leadership Training Course (JILT). Launched on the 27th of July 2026

This is a 6-hour course which has been revised and updated, is aimed at all Operational and Tactical level Commanders from the Emergency Services and other relevant responder agencies. This course highlights that JESIP methodology, including the use of ETHANE, are not purely the domain of Major Incidents but should be used for any incident when two or more agencies respond to an incident.

Please note Strategic Commanders must attend the College of Policing Multi-Agency Gold Interagency Course (MAGIC) where JESIP methodology features heavily in the content.

2. The JESIP video range: In the last eighteen months the National Team has commissioned a range of short videos that can be easily observed by all Emergency Responders via YouTube, The JESIP Website or downloaded onto individual services training platforms.

One of these videos is about METHANE messaging, including the use of ETHANE, and provides clear guidance for all on the contents and how to construct this type of message.

In addition to the above videos there are three “Capability” videos from The Police, The Fire and Rescue Service and The Ambulance Service which are of Ten-minute duration and give responders an opportunity to increase interoperability knowledge by understanding the skills, equipment and specialist abilities of other responders.

[JESIP - YouTube](#)

3. The JESIP app is fully available, and free to all who wish to download it via Android and Apple Stores, again, many Emergency Services and other agencies have downloaded this App to service IT devices.

The App has the capability for responders to construct a M/ETHANE or ETHANE and transmit it via the App using email or text message.

In addition to these publications, the following activities are underway:



1. The current Joint Doctrine 3.1: As stated above the doctrine is the underpinning framework of all JESIP activity and is currently undergoing revision. The use of ETHANE in smaller incidents will be emphasised in the revised version 4.0.

2. The National Team is undertaking an assurance programme to visit all Emergency Services in England, Wales and various Crown Dependencies in order to conduct a peer review assessment of how embedded JESIP is in each organisation and allow those organisations to produce a development plan to strengthen embedding where required.

This activity entails an in person visit from a team of assessors who carry out interviews with a Strategic Lead, JESIP Trainers, Commanders, Control Room Staff and First Responders.

Use of METHANE and ETHANE are explored in the interviews with relevant questions regarding knowledge and use.

A confidential report is produced for each service and is fed back to the Strategic Lead, and a regional report is produced and shared with Leads from all services in the region to identify sector specific and regional themes that may emerge.

To date the team have visited 22 Fire and Rescue Services 19 Police Forces and 8 Ambulance Services in 5 regions, inclusive of England, Wales and Northern Ireland.

3. Control Room Training Package: The assurance work that the JESIP team is undertaking has identified that this is an area of the response that needs bespoke education around the JESIP principles. Work will shortly begin in October 2026 on a bespoke training package for Control Room Staff and again the ETHANE message in routine multi-agency incidents will be emphasised in this work.
4. Increasing Control Room Awareness of JESIP: The National JESIP team have funded and are providing over Ten Thousand Mouse Mats and Six Thousand Aide Memoires to all Emergency Services, HM Coastguard and National Highways control rooms, including fallback sites, in order to reinforce the awareness and need for JESIP, including the use of ETHANE in multi-agency incidents irrespective of the size of the response required.
5. As the Strategic Lead for JESIP I have personally emphasised the need to use ETHANE and wider JESIP principles at smaller incidents whenever I have had the opportunity to speak on webinars and at professional events such as The Blue Light Show held in Olympia in late June of this year.
6. In addition to the above action the Strategic Lead has ensured that all members of the National Team are delivering the same consistent message when publicising JESIP.
7. A supply of training aides and publicity materials have been produced for distribution to Responder Colleagues at Conferences, Exhibitions and other events attended by the team including METHANE Key Rings, Self Adhesive METHANE Stickers and printed Aide Memoires which include METHANE. These items are also available to Individual Emergency Services to procure from the supplier.



In conclusion, I hope you will agree that the National JESIP team is taking the required actions with partners to increase the use of ETHANE messaging by Emergency Services and other Responders in order to increase effective communications in an emergency situation. I would very much welcome any further comments from yourself as you feel appropriate.

Yours faithfully,



Paramedic Science National Strategic JESIP lead

