

Sent by Email

Mr Darren Stewart OBE
Area Coroner for Suffolk
[REDACTED]

13 March 26

Dear Mr Stewart,

Re: Response relating to Regulation 28 Report into the death of Georgia Scarff

Thank you for your Report to Prevent Future Deaths regarding the very sad death of Georgia. Before addressing the specific matters of concern raised, I would like to express, on behalf of the Royal Hospital School (RHS), our deep condolences to Georgia's family. Our community remain saddened by her loss.

Your Report highlights concern regarding our Child Protection Online Management System (CPOMS), that not all staff were familiar or proficient in the use of CPOMS. While this was not found to be causative in Georgia's death, the school has reflected carefully on this concern.

As part of our ongoing development of safeguarding practice, a number of changes were implemented in the period between Georgia's death and the inquest. In September 2024, we introduced a new assessment template for pupils on the watch list, ensuring their needs and support arrangements are clearly documented and reviewed at least termly. In January 2025, we strengthened our safeguarding leadership structure by appointing a new Designated Safeguarding Lead (DSL) and expanded the Deputy DSL team from one member of staff to four, increasing both expertise and capacity.

From January 2025, the DSL also began issuing safeguarding updates to all staff every two to three weeks. These communications include explicit reminders on the use of CPOMS and expectations around recording. The DSL team commenced twice-per-half-term meetings to review safeguarding matters and work through scenarios designed to support consistent decision-making. In September 2025, we introduced a further measure ensuring that all pupils on the watch list are raised in every fortnightly DSL–House Parent 1:1 meeting; these observations are subsequently entered on CPOMS. During this time, the DSL also engaged in additional professional development, including training on suicide prevention and safety planning.

Following the inquest, we implemented additional actions directly related to the concern you raised. On 5 January 2026, all staff attended in-person CPOMS training supported by contextualised examples drawn from our own school environment. Staff were also issued with the RHS Guide to Using CPOMS, including all new staff on starting RHS. We have

enhanced CPOMS user access and alert settings to support improved oversight and responsiveness. A programme of ongoing refresher training has been established, supported by checking exercises designed to monitor staff confidence and identify where further development is needed. Any areas for improvement will be addressed through targeted training. Finally, in November 2025, RHS has joined the Inspired Learning Group which provides an additional layer of rigour, oversight and expertise at Head Office level.

RHS is fully committed to maintaining a safeguarding culture in which information is recorded accurately and consistently, and in which all staff understand the importance of effective documentation in keeping pupils safe. We are confident that the actions outlined above address the concerns raised in your Report and demonstrate our ongoing commitment to strengthening safeguarding practice.

Yours sincerely,

A black rectangular box redacting the signature of the Acting Headmaster.A black rectangular box redacting the name of the Acting Headmaster.

Acting Headmaster